

Have tax questions? The Internal Revenue Service will be hosting an open house on Saturday, September 25th from 9 am to 2 pm to help answer your tax questions. The open house will take place at the IRS Taxpayer Assistance Center, 255 E. Avenue, Rochester, N.Y.

Special advisors will be available for Veterans and persons with disabilities to answer any specific questions you may have.

Please see the IRS press release below for more information.

Rochester IRS Offices to Hold Special Open House for Veterans and Persons with Disabilities

New York — The Internal Revenue Service will host a special nationwide open house on Saturday, Sept. 25 to help taxpayers — especially veterans and people with disabilities — solve tax problems and respond to IRS notices.

One hundred offices, including the IRS Taxpayer Assistance Center at 255 E. Avenue, Rochester, N.Y. will be open from 9 a.m. to 2 p.m. IRS staff will be available on site or by telephone to help taxpayers work through issues and leave with solutions.

In many locations, the IRS will partner with organizations that serve veterans and the disabled to offer additional help and information to people in these communities. Representatives from the Social Security Administration and C.A.S.H. (Creating Assets, Savings, and Hope) will be available the Rochester Open House.

“Taxpayers have tremendous success solving their tax issues at our open houses,” IRS Commissioner Doug Shulman said. “I want to encourage veterans and people with disabilities to come in on Sept. 25.

IRS locations will be equipped to handle issues involving notices and payments, return preparation, audits and a variety of other issues. At a previous IRS open house on June 5, over 6,700 taxpayers sought and received assistance and 96 percent had their issues resolved the same day.

At the Sept. 25 open house, anyone who has a tax question or has received a notice can speak with an IRS employee to get an answer to their question or a clear explanation of what is necessary to satisfy the request. A taxpayer who cannot pay a balance due can find out whether an installment agreement is appropriate and, if so, fill out the paperwork then and there. Assistance with offers-in-compromise — an agreement between a taxpayer and the IRS that settles the taxpayer's debt for less than the full amount owed — will also be available. Likewise, a taxpayer struggling to complete a certain IRS form or schedule can work directly with IRS staff to get the job done.

Taxpayers requiring special services, such as interpretation for the deaf or hard of hearing, should call the local Taxpayer Assistance Center ahead of time to schedule an appointment.

The open house on Sept. 25 is the third of three events scheduled after this year's tax season. Plans are underway for similar events next year. Details will be available at a later date.